

Plan of action chalked out by the IQAC in the beginning of the academic year towards Quality Enhancement and outcome achieved by the end of the academic year

Sl No.	Plan of action	Achievements/outcomes
1.	Academic Calendar	The Academic Calendar for the session 2019-2020 prepared and successfully executed.
2.	Admission Process	Completed admission process on time
3.	Commencement of Classes	Commenced classes as per the University notification.
4.	Orientation Programme for 1 <sup>st</sup> year students followed by the Power Point Presentation about the college, & industry, local visit, and subject wise Power Point Presentations.	<p>Orientation programs serve as a foundation for college success. In many instances, orientation programs create a lasting impression for new students and their parents. We have conducted orientation programme for four days (20<sup>th</sup> to 24<sup>th</sup> June). Parents and students were present.</p> <p>On first day we have conducted the Power Point Presentations about the college/course/opportunities etc, to make the students familiar with their new assignment. Local visit helped them to become familiar with Mangalore City and surroundings.</p>
5.	Anti-Ragging Affidavit filing as per the University norms	It is mandatory for every student and his/her parents to submit an anti ragging affidavit at the time of first admission. On the orientation day, all first year students filled the anti-ragging affidavit online, the hard copy of the same is duly signed by parent and student. The affidavits are collected and stored in our college. This helped to create awareness among the students and

		parents to report the ragging cases to the authorities concerned in the college and to keep the students away from getting involved in ragging.
6	International Yoga Day Celebrations	Since 2015, the day has been celebrated annually all over the world on June 21 with an aim to bring about awareness about the health benefits of yoga and its various practices. Its aim is also to educate people about the physical, mental and spiritual benefits one can derive from practicing it. We have organized International Yoga Day on 21 <sup>st</sup> June 2019. Students and staff members were present. This has helped the participants to know more about yoga practices and the importance of yoga in the daily life.
7	Swachh Bharath Abhiyan Programme by the NSS unit	Swachh Bharat Abhiyan was launched by the Government of India to solve the problems of sanitation and waste management in India by ensuring hygiene across the country. It is important for India to display high standards of hygiene and cleanliness to change the overall global perception people have about our country. We have organized swachh bharath abhiyan programme under the banner of National Service Scheme of the college to educate the importance of keeping the environment clean and safe. The students have participated actively in the programme, cleaned ,Thanneer bhavi beach, Mangalore.
8	Workshop on Food Production & Bakery(Chocolate Garnishes)	We have organized a workshop based on Chocolate Garnishes in our college Bakery Lab. This has helped the students to learn about various types of chocolates and garnishes. The students of second year participated actively in the workshop.

9	World Youth Skill Day Programme	In December 2014, the United Nations General Assembly adopted a resolution declaring 15th July as World Youth Skills Day. The goal is to achieve better socio-economic conditions for today's youth as a means of addressing the challenges of unemployment and under employment. We have organized a seminar on 15 <sup>th</sup> July 2019. Students and staff members were present. Dr. Guru Tej delivered a speech followed by brain storming session and group discussion for final year students. The session helped the students to understand the importance of equipping young people with skills for employment.
10	Seminar on Human Rights & Gender Sensitive Issues	We have organized a seminar on Human Rights & Gender Sensitive Issues. The students and staff members of our college attended the seminar. This has helped the participants to understand the concerted effort to sensitize the society in eradicating the issue of gender inequality.
11	Welcoming of the new batch of 2019-2020	The students of 2 <sup>nd</sup> , 3 <sup>rd</sup> , & 4 <sup>th</sup> Year batches arranged a function to welcome the new batch students. The aim of conducting this day is to make the juniors feel welcome and to interact with them.
12	Student's Council Formation & Re-constitution of Student's Clubs	A Student Council provides an opportunity for students to engage in a structured partnership with teachers, students and management in the operation of their college. New student's council is formed and student's clubs are re-constituted for the betterment of the college activities. Each event in the college was organized by the clubs under the supervision of faculty members. This helps the students to develop the leadership skills.
13	Roaster Training at Hotel Moti Mahal	Students were sent to Hotel Moti Mahal (3* Hotel where our college is attached) to get trained in various departments on rotation basis. Log book is

		<p>maintained by the students which in turn are verified by the faculty members. This helped the students to acquire more practical knowledge about various departments of a star hotel. Training certificates are given to the students at the end of training which gave weightage in the campus interviews.</p>
14	Blood Donation Camp by Red-cross unit of the college	<p>The purpose to organize a blood donation camp is to motivate people to donate blood and social works. College Red- cross unit conducted a blood donation camp in association with AJ Hospital. THE Blood Bank Officer delivered a speech about the importance of blood donation. Students and staff members have donated the blood.</p>
15	Independence Day Celebrations	<p>Flag hosting is done as a respect to the martyrs who fought to give us freedom.</p>
16	Workshop on Wine Tasting for the 3 <sup>rd</sup> year and 4 <sup>th</sup> year students in association with Karnataka Wine Board.	<p>The Wine Board Of Karnataka conducted 4 days wine tasting workshop for 3<sup>rd</sup> and 4<sup>th</sup> Year students. This helped the students to understand about the variety of wines and to taste wines.</p>

17	1 <sup>st</sup> Internal Examinations	The 1 <sup>st</sup> internal examination is conducted to all the students. Internal Marks are calculated on the basis of internal examinations conducted.
18	Hotel Visit for the 1 <sup>st</sup> year students	Students of First Year have been send to Hotel Moti Mahal along with faculty members. The staff concerned of hotel briefed students about each department. This helped the students to know about each department in depth.
19	Career Guidance Programme	Career guidance develops an individual's competencies in self-knowledge, educational and occupational exploration, and career planning. We have organized a programme to make the students understand various opportunities awaiting for them.
20	Plantation Drive/Green Initiative	We have organized Plantation drive as part of Green initiative which drives combat many environmental issues like deforestation, erosion of soil, desertification in semi-arid areas, global warming and hence enhancing the beauty and balance of the environment. We have planted 45 trees in the campus of our Engineering college. This has helped the students to understand the importance of keeping the environment green.
21	Parent Teacher's Association Meeting	College organized a PTA meeting to re-constitute the existing PTA and to discuss the issues faced by the students. As per this, a new PTA has been re-constituted for the academic year 2019-2020. PTA meeting helped teachers to understand students from the parent's perspective and vice versa. It helped parents to know all about the functioning of the college, problems and so on. It works towards making the college better and the best place to get a quality education
22	Teacher's Day celebrations	Teachers Day is one such event for which students and teachers equally look forward to. Teachers Day is important for the students as it gives them a chance to understand the efforts put in by their teachers to ensure that they get a proper education. Similarly, teachers also look forward to the Teachers' Day celebration as their efforts get recognized and honoured by students. Students of our

		college organized Teacher's Day on 5 <sup>th</sup> September 2019. Various cultural events were conducted on this day.
23	Onam(The traditional Festival of Kerala)	Onam festival is celebrated to honour the kind-hearted and much-beloved demon King Mahabali, who is believed to return to Kerala during this festival. Students of our college organized the Onam programme. Various cultural programmes were performed by the students on this day followed by traditional Kerala Food (onam-sadya). The programme helped the students to develop their leadership skills, to get practical exposure of conducting a programme, and to understand the importance of team work.
24	Industrial Visit for the 1 <sup>st</sup> year students	The students of 1 <sup>st</sup> year visited M/s Hangyo Ice-cream company on this day. They had been given an opportunity to see the manufacturing, processing and delivery of different milk products. This helped them to enrich their knowledge about milk products.
25	Campus Interview by Rosetta Resorts, Bangalore	Organized campus interview on this day. Students of Final Year attended the interview. A few students had been selected. The selected students could join for the respective positions immediately after the 8 <sup>th</sup> semester examinations.
26	On-Job-Training Interviews for the students of 3 <sup>rd</sup> year B. H. M.	The students of 6 <sup>th</sup> semester need to undergo On-Job Training in the leading hotels for a period of 108 days. The interviews are arranged by the college and students are sent for OJT in various hotels throughout India.
27	Model Examinations	Model examinations of both theory and practical conducted for all the students. This helped the students to prepare for the Final University examinations.
28	University Theory & Practical Examination	University examinations are conducted as per the University time-table.
29	Ayudha Pooja at the college	On the occasion of Vijayadashami, college celebrated ayudhapooja in the college.
30	Fruits/Cake Mixing Ceremony in connection with the	Fruits/cake mixing ceremony was organized in connection with the Christmas celebrations. Fruits and nuts were mixed on this day by the students, faculties and guests. The fruits when soaked

	Christmas celebrations	in liquor develop a rich and exciting flavour and are used to make tasty Christmas cakes and puddings. All members were given chef caps, aprons and gloves and they were invited to put all the fruits on the mixing table. Once mixed, fruits and nuts are kept safely in the food production lab. This has helped the students to learn about the preparation of cakes in bulk.
31	Seminar on Prevention of Ragging, Drug abuse, environmental protection, & sexual harassment	Organized a seminar on on Prevention of Ragging, Drug abuse, environmental protection, & sexual harassment. Students and faculty members attended the seminar. The seminar helped the participants to understand the drug abuse, importance of being away from the ragging incidents, importance to protect the environment, and the precautions to be taken against sexual harassment in the workplace. The resource person delivered a speech about various laws pertaining to this.
32	Institutional Social Responsibility	College organized a few activities under the banner of National Service Scheme and Red-Cross Unit. It is decided to give away certificates and mementos to the selected students who are actively involved in the social activities. This helped to motivate the students to be socially responsible.
33	Up gradation of Library	Library has been upgraded. We have provided digital learning facilities to the students. New books have been purchased. Bar coding is done. Separate computers are provided in the Library to enable the students to refer the e-journals, e-books etc;
34	Paper Presentation by the Faculty Members	Faculty members and Principal presented papers in conferences organized. This is done to encourage the faculty members to do research works and upgrade themselves.
35	Up gradation of Advanced Training Kitchen	As decided, Advance Training Kitchen has been upgraded by providing new cooking ranges, equipments etc; This helped the students to get trained in the multi-national cuisine.
36	Awards and Certificates to the students	As decided, certificates, awards, & mementos are given to students. This has encouraged other students to participate in all the curricular and extra-curricular activities of the college.
37	Mentoring and Counseling Sessions	The College considers students' mentoring and counseling to be of high priority. In order to resolve day to day academic problems of the students, mentors are appointed for a batch of 20 students, and they will monitor the respective students regularly, & will take the necessary steps to solve their problems. Mentors

		<p>will make every effort to give effective guidance to students regarding academic matters. This is a continuous process till the end of academic career of the student. During the final semester of study students are provided proper career guidance.</p> <p>This helped the students to better their results.</p>
38	Faculty Development Programme	Organized Faculty Development Programme about NAAC and NBA accreditation. This helped the faculties to understand the procedures to get NAAC & NBA accreditation and the importance of being accredited by both.
39	Training Programme for Support Staff	Organized training programme for the support staff of our college. This helped them to learn about the professional etiquettes to be followed in the workplace.
40	Campus Interview by Hotel 'One & Only Royal Miraj', Dubai, U.A.E.	Campus interview conducted. Students of final year were present. A few students had been shortlisted. This helped the students to get opportunity to work abroad immediately after the course.
41	Cake Preparation and distribution in connection with the Christmas celebrations)	Cakes prepared and distributed to the selected members of University and others. Students were actively involved in the cake preparation and distribution work. This helped them to learn more about cake preparation in bulk.
42	New Year Celebrations	College organized a programme on the New Year Day. All students and staff members were gathered. Principal delivered a speech and explained about the upcoming activities of the New Year-2020.
43	Industry-Institute Interaction Programme	Organized a session by the industry expert on this day. This helped the students to acquire the updated knowledge about the industry.
44	Workshop on Flower Arrangement for 1 <sup>st</sup> Year students	Organized workshop on flower arrangement for 1 <sup>st</sup> year students. This helped the students to learn about various types of flower arrangements.



45	Career Guidance & Recruitment Drive to Japan for the final year students	Organized career guidance programme for the final year students. This helped the students to know about the procedures for getting a hospitality job in Japan.
46	National Conference (3 <sup>rd</sup> National Conference on 'Women Entrepreneurship in Tourism & Hospitality Industry in India') followed by the Technical sessions, Panel discussions, and Paper presentations.	Organized 3 <sup>rd</sup> National Conference on 'Women Entrepreneurship in Tourism & Hospitality Industry in India'. Technical sessions, key note speech, and panel discussions were held. Many papers were presented during the conference. The conference proceedings 'Journeyer" was released on the same day. This helped the students, delegates and participants to share and acquire knowledge.
47	Release of Conference Proceedings 'Journeyer' with ISBN.	'The Journeyer with ISBN' was released during the National Conference. This had given opportunity to the paper presenters to publish their papers.
48	Campus Interview by Paul Resorts, Bangalore	Conducted the interview on this day. Students of final year attended the interview. A few students were selected. This helped the selected students to join for the job immediately after the course.
49	Internal Examinations	Internal examination conducted for all students. This helped the students to be prepared for the final examinations.
50	Inter-Collegiate Competition 'Yuvaana Fest-2020' under the banner of 'Ek-Bharath Shresht Bharath'	Organized Inter-collegiate competition under the banner of "Ek-Bharath Shresht Bharath" named as Yuvaana Fest-2020. Students from various colleges in and around Mangalore participated in the event. This helped our students to showcase their talents and to develop the leadership qualities.

51	Alumni Association Meeting	Organized reunion of the old batch students; Alumni association is reconstituted. This helped the alumnus and the students of the present batches to get interacted. The alumnus promised to help the college to help in placing the students.
52	Food Festival along the Traditional Dance programme 'Cater's Act 2020'	Organized Annual Food Festival Cater's Act on this day. Our students prepared variety of food items under the guidance of faculty members. We had received a crowd of 1250 pax. Cultural events, live music etc; were conducted along this. All arrangements were done by the students. This had given a platform to the students to learn about bulk cooking & service, costing, organize the events etc.
53	HACCP Training Programme for students	As per the recommendation of NAAC peer team, we have trained our students on HACCP. This helped the students to understand the hazards which can happen in the workplace, precaution to be taken etc;
54	Mathru Bhasha Divas Programme	As per the notification of Mangalore University, we organized a seminar on Mathru Bhasha Divas. This helped the students to understand the importance of "Mathru Bhasha".
55	Campus Interview by Four Seasons Bangalore	Conducted Campus Interview on this day. A few students were selected. This helped the students to join for the job immediately after the course.
56	Campus Interview by Jackson Hospitality Group	Conducted Campus Interview on this day. A few students were selected. This helped the students to join for the job immediately after the course.
57	Book Exhibition by Department of Library	Library organized Book exhibition to the students and staff of our college. This helped our students to understand various types of books available in the library & the importance of reading & referring books.

58	Campus Interview by Wilson Crafts	Conducted Campus Interview on this day. A few students were selected. This helped the students to join for the job immediately after the course.
59	Essay Writing competition	Library organized Essay Writing Competition on this day. This has encouraged the students to read & write and to improve the writing skills.
60	Workshop on Interior Design(Workshop based on Accommodation Operations)	Organized workshop for the 1 <sup>st</sup> year students based on their subject. This has helped them to understand about the interior design followed in the hotel industry.
61	Annual Sports Meet	Organized Annual Sport Meet. Both indoor and outdoor sports events were conducted in our college as well as AJ Sports Ground. This had given a platform for the students to showcase their talents in athletics and other sports events.
62	Farewell to Final Year Students	Organized. Distributed the certificates and mementos.
63	Release of college Magazine Vision- 2020	Not conducted because of Corona pandemic situation
64	Model Practical & Theory Examinations	Not conducted because of Corona pandemic situation
65	Annual Day celebrations.	Not conducted because of Corona pandemic situation
66	Release of Edited Book	Not conducted because of Corona pandemic situation
67	University Examination	Conducted in the month of September/October 2020 only for final year students due to the covid-19 pandemic.
68	Student's Tour	Not conducted because of Corona pandemic situation
69	HACCP Certification for the college	On process, delayed due to the covid-10 pandemic.
70	College Consultancy Works by the faculty members	Not conducted because of Corona pandemic situation
71	Adopting the village	Planned to start the work from April 2020 but due to covid-19 pandemic we couldn't proceed.

72	Updating of stock	Done on time.
73	Updating of College website	Upgraded. Website will help all the stakeholders to get all relevant information.
74	Grievance System	Implemented. Stakeholders can address their grievances to the persons concerned through the link provided in the college website.
75	IQAC Meetings	Conducted on time.
76	AQAR submission	Submitted on time.
77	Academic Audit	Done. This has helped the college to analyze each activity conducted during the academic year 2019-2020.